

INTERN REGULATION

The current regulation applies for all the Aquapark area.

- Please comply to these regulations and respect personnel's directions.
- Guests that do not follow the rules, disrupt order and tranquility of other customers, may be withdrawn from using the services of the Aquapark.
- In case of motivated situations, customers can be evicted from the Aquapark by security guards, and if necessary the police can be called
- In duly reasoned cases (technical or other problems) the director of the unit has the right to close the Aquapark in whole or in part. For this company does not owe compensation to customers.
- The entrance ticket to the Aquapark is valid for one entry only. In order to re-enter, you must buy another ticket.
- Pools must be left 15 minutes before closing time.
- The staff of the Aquapark assumes no responsibility for accidents or illnesses caused by certain customer conditions.
- Given the condition of the Aquapark activities, customers are advised to ask their family doctor about the ability to frequent the Aquapark given all the adult pools are with thermal water.
- Access to Aquapark for unaccompanied children under 14 is prohibited.
- All customers must follow the warning signs inside the Aquapark, read the instructions for using pools, slides etc.
- Customers who refuse to wear swimming attire may be stopped by security service employees from using pools or slides.
- It is forbidden the pools entrance for children up to 2 years without a clean swimming diaper, covered with waterproof material that perfectly fits around the legs and waist. Standard diaper is not allowed.
- It is forbidden the pool entrance for customers that did not use the showers. People who sit in the sun should shower before each entry in the water in order to rinse sweat and sunscreen lotions.
- It is forbidden blocking the stair entrance of the pools

- Behavior that endangers the safety and health of person or other persons shall be prohibited. Such abusive behavior or language is the reason to eviction from the Aquapark
- It is forbidden to consume food&drinks in the pools, as well as keeping personal items on the edge of the pools (clothes, shoes, bottles, pets, glasses etc)
- Spitting, swallowing water, blowing the nose, urinating or defecating in pool is strictly forbidden.
- It is forbidden to run, noisy play, pushing, acrobatics, fights, splashing, jumping in the water, holding the breath under water, use of blasphemy or any inappropriate behavior that disrupts the pool area or endangers customers or staff of the Aquapark.
- It is forbidden to use soap or shampoo in the pools
- It is forbidden to enter the premises of the Aquapark with pets
- Smoking is prohibited in areas other than designated
- It is forbidden to throw cigarettes filters in plastic containers or on the beach
- The Aquapark administration does not take responsibility for personal items that have not been placed in the wardrobe and is not responsible for personal items left unattended or forgotten on the terraces
- Items found in the lockers after the closing time will be placed at the cashiers' for a week
- We are not responsible for items left in the locker room.
- Recovery of fallen in the pools items is not the Aquapark administration's responsibility. We will not dismantle drains or any other structure to search for lost items
- Clients found guilty of improper exploitation of Aquapark facilities, slides, machinery, goods, knowingly or negligently, those who cause acts of vandalism or are found guilty of theft, have the obligation to bear the full amount of the damage caused. Parents or attendants are obliged to bear any damage caused by their minor child.
- Any person suffering from skin diseases, bleeding or any contagious diseases does not have access to the pools.
- It IS FORBIDDEN the entrance of persons under the influence of alcoholic beverages or drugs.

- Because of the danger of slipping we recommend wearing beach slippers on the entire surface of the Aquapark
 - If customers intentionally or accidentally pollute with any substance the water in the pools they will be closed, emptied, and disinfected, and the entire cost of these operations will be borne by the guilty.
 - It is forbidden to use slides if the surface of the body is greased with oil.
 - Minor children can use slides only by assuming responsibility and permanent supervision of their parents or companions.
 - Going down the slide is made on the signal of the supervising personnel.
 - The use of appliances and toys shall be made according to the shown indications for use.
 - The staff of the Aquapark is not liable for objects left or forgotten at the playground or for accidents caused by toys.
 - Toys may be used exclusively for their intended purpose. Any damage arising from improper use of toys or their intended destruction will be borne by the parents or companions.
 - In the event of accidents or medical problems, first aid shall be granted to customers by qualified personnel.
 - Please leave free access to emergency exits, fire doors or fire extinguishers.
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- WE RECOMMEND THAT YOU DO NOT ENTER THE AQUAPARK WITH JEWELRY, MONEY OR ANY KIND OF VALUABLES BECAUSE WE DO NOT TAKE ANY RESPONSIBILITY FOR THEIR LOSS.
 - WE DO NOT RECEIVE BULKY LUGGAGE FOR STORAGE (BAGS, BAGS, TROLLEYS, ETC.).

Management